Spooky Nook Sports Tournament Information

Spooky Nook Sports is providing the following information in preparation for your upcoming visit to our facility. Below we have provided answers to questions that you may have in regards to your tournament or event.

Tournament Parking Address:

For accurate access to our parking lots, please use the following address in your GPS navigation system or any other directional website:

Spooky Nook Sports Address: 75 Champ Boulevard, Manheim, PA 17545

Tournament Parking:

We have approximately 2,000 parking spaces among five lots onsite and additional spaces in our South Lot located adjacently to the southern end of our property. When needed, shuttles will run throughout the duration of an event to transport guests to and from the South Lot and any other offsite parking area required to accommodate our guests. Clear directional signage will be posted to direct you to the satellite lot from our facility if we are using an offsite parking area.

During our tournament/event days there is a nominal \$5 per vehicle daily parking fee. Multi-day parking passes may also be available if you are attending an event that spans more than one day. Please see a Guest Services representative for more information.

All parking will be on *first come first serve basis* for tournament attendees traveling to Spooky Nook Sports. We recommend that each team plans to arrive a **minimum** of 45 minutes prior to their first assigned game/time.

Drop Off: We strongly encourage all attendees to go directly to event parking; however, Spooky Nook Sports will accommodate drop offs at the main entrance of the facility. After dropping off your athlete(s), cars will be directed back onto Spooky Nook Rd. and into the flow of traffic to the event parking entrance at 75 Champ Blvd. Choosing to drop off will result in an additional 15 – 30 minutes of travel time.

Tournament Concessions:

Our facility has various food outlets for your convenience. The Food Court Café offers several healthy options including salads, fresh sandwiches, yogurt parfaits and more as well as traditional fare such as pizza, chicken fingers, French fries, hamburgers and burritos. Our Smoothie Bar offers fruit smoothies, hot and iced coffee, various bottled drinks and light snack items. Convenience kiosks located throughout the facility feature a mix of novelty items and grab-and-go options. Basic snacks and bottled drinks are also available in vending machines.

In July of 2015 we opened a restaurant and bar that is attached to the Warehouse Hotel at the southeastern corner of our facility. The Forklift and Palate features a menu of American cuisine with local infusion and a full bar selection including local wines and beers. There are three sections in the restaurant: a dining room, which seats 110 guests; a bar and lounge area, which seats more than 50

people; and an atrium dining/bar area, which seats an additional 80 customers. Please stop by the restaurant during your visit for the most up-to-date menu and offerings.

We hope you enjoy the food we have to offer as we strive to satisfy all our athletes and spectators. If you have special dietary restrictions, please speak directly to one of our Café staff members to get assistance with accommodating your needs. One of our chefs will be happy to help you.

In order to support our provision of quality food selections for our guests, we **do not** allow coolers or outside food and beverage items into the facility. Athletes are allowed to bring up to 32 oz. of water or sports beverage into the facility and spectators may carry a single drink.

Tournament playing surfaces:

Our facility has a variety of playing surfaces (hardwood, permanently installed sport court, artificial turf) that allow us to host many different sporting events simultaneously. With more than 700,000 square feet under one roof and two FIH sanctioned pitches (including one covered by an inflatable dome), we can accommodate events that include up to 30 basketball courts (10 hardwood), 46 volleyball courts (10 are hardwood), multiple field hockey courts, six turf fields of various sizes and pliability, a professional sized baseball diamond and 17 batting/pitching cages. Water and sports drinks only on all playing surfaces.

Theft Policy:

Any guest that is caught stealing an item, or items, with a total value lower than \$5.00 (including sales tax), will be removed from the property immediately. If the individual is under the age of 18, the parent/guardian/coach will be notified immediately. If this individual is an event participant, he/she will not be allowed to return to the property for at least the remainder of that event. If this individual is a spectator, he/she will be removed from the property and will not be permitted to return for at least 1 week. If he/she is on a team, that individual's team will still be allowed to participate in the event.

Any guest that is caught stealing an item, or items, with a total value higher than \$5.00 (including sales tax), will be prosecuted by East Hempfield Township Police Department. If the individual is under the age of 18, the parent/guardian/coach will be notified immediately; however, we will still pursue legal prosecution. If this individual is an event participant, he/she will not be allowed to return to the property for at least the remainder of that event. If this individual is a spectator, he/she will be removed from the property and will not be permitted to return for at least 1 week. If he/she is on a team, that individual's team will still be allowed to participate in the event.

Tournament Day Bag Check:

As a result of security assessments conducted by the Pennsylvania State Police and Department of Homeland Security, bag checks will continue to occur at the entrances to the facility during large event days and as required. We commit to swift and courteous checks with a goal of getting you and your players safely to your area of play as quickly as possible.

We are excited that you will be joining us for an upcoming event. Our friendly and courteous staff will greet you as you enter the facility. Questions may be directed to our staff at the Guest Services desk, which is located right inside the main entrance. Please feel free to visit our website at

<u>www.spookynooksports.com</u> for additional information about our facility, tournaments and upcoming events. Thank you for choosing Spooky Nook Sports.

